

## USEFUL INFORMATION

### Services:

Car park and garage, seasonal outdoor swimming pool, sun terrace with loungers, BBQ area, air conditioning, Wi-Fi. **Pets not allowed.**

### Apartments:

The apartments, on the ground floor or on the first floor, are provided with an equipped kitchen, sat TV, air conditioning and heating. Different types of apartments are available, **depending on the number of guests specified in the booking.**

**Bilo Deluxe** (1-4 people) 45 sqm: One-bedroom apartment on the first floor with terrace: living room with double sofa bed, dining area with kitchenette, 1 double bedroom, bath with shower and WC.

**Trilo Deluxe** (1-6 people) 95-100 sqm: Two-bedroom apartment with balcony or terrace; some on two floors: living room with double sofa bed, dining area with kitchenette, 1 double bedroom, 1 twin-bedded room, 2 bathrooms with shower and WC.

### Check-In and Check-Out:

**Key holder: Residence Borgo Mondragon, via Mondragon di Sotto, 14/16 - 37017 Lazise (VR).**

**Arrival time:** from 4 to 7 pm.

**Departure time:** until 10 am.

Any arrival times different from the ones above, must be communicated to the reception, **calling +39 045 6470765 one day before arrival** in order to organize the check in and the key delivery.

### The amount includes:

- Cost of utilities
- First set (per person) of bed linen and towels, incl. pool towel and table linen
- Air conditioning / heating
- Baby cot / bed for children up to 3 years and high-chair (on request).
- Wi-Fi.
- Final cleaning (the kitchen corner must be cleaned by the guest)
- 1 parking space per apartment
- Welcome gift
- VAT

### As a gift:

For stays of 4 nights or more, a tour with the "San Nicolò" sailing boat is included in the price (1 experience per person/stay from May to September).

This is a complimentary service, therefore no refund will be given in case the excursion is not used or does not take place for any reason.

Availability is not guaranteed; booking is recommended.

### The amount does NOT include:

- **Additional change of bed linen and towels** as follows:
  - Double bed linen set + towel set: € 25.00 for 2 people
  - Double bed linen set (2 bed linens + 2 pillowcases): € 13.00 package for 2 people
  - Single bed linen set + towel set: € 14.00 per person
  - Single bed linen set: (2 bed linens + 1 pillowcase): € 9.50 per set
  - Towel set (1 bath towel + 1 hand towel): € 9.50 per set
  - Pool towel: € 4.00 per person
- **Extra cleaning during the stay:** on request with an extra charge of € 50.00 to be paid on site
- **Refundable deposit:** € 100.00
- **City tax, tips, extra charges** and anything not specified in "the amount includes"